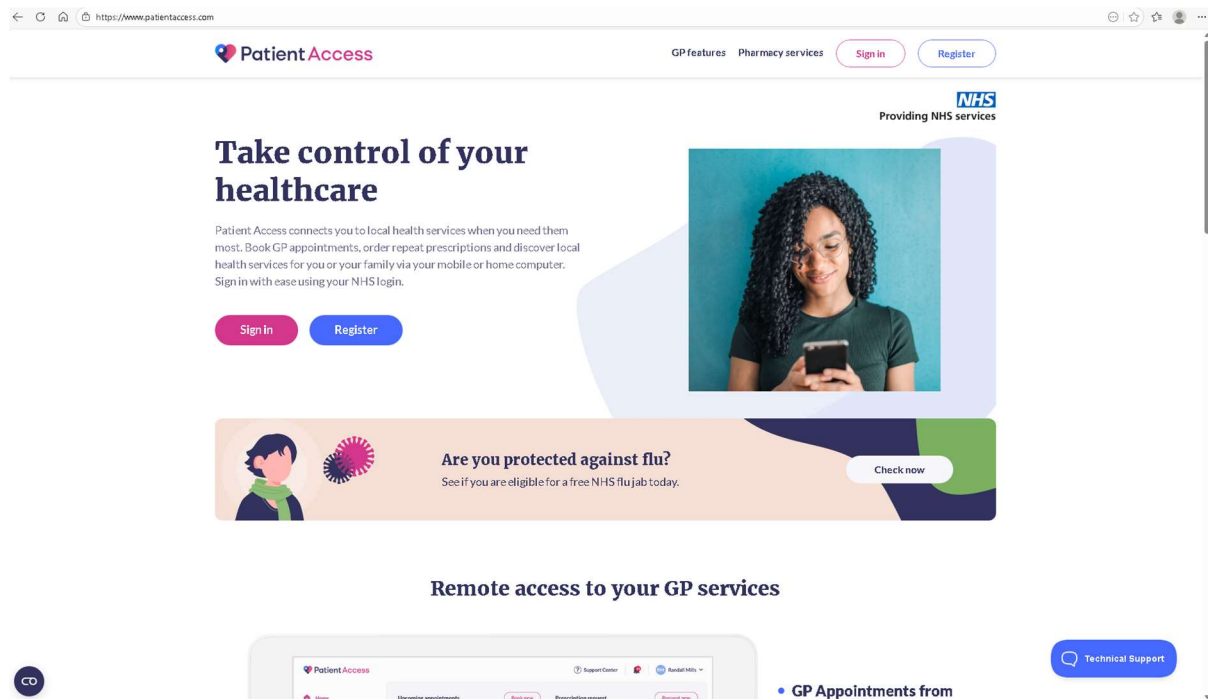
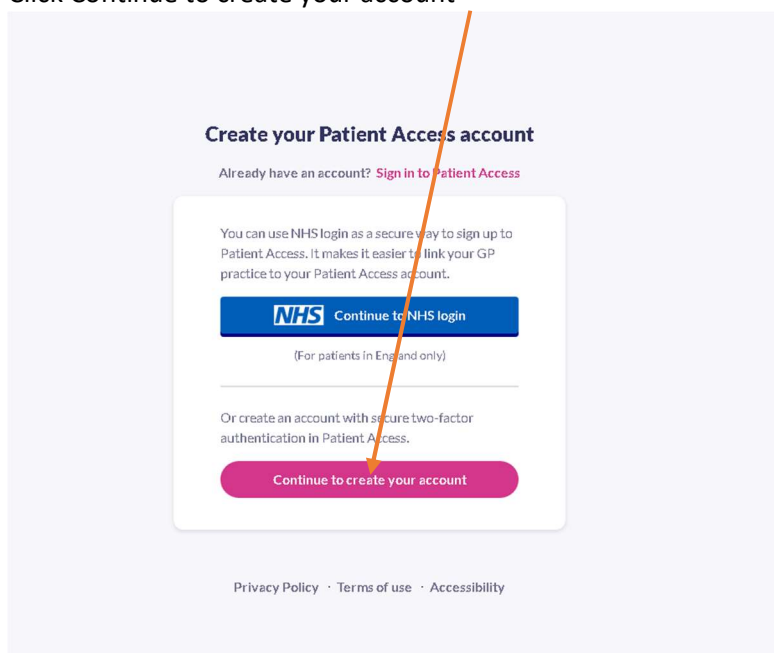


Load the website <https://www.patientaccess.com>



- Click the register button
- Click Continue to create your account



Fill out your details and then click continue

Create your Patient Access account
Already have an account? [Sign in to Patient Access](#)

Enter your personal details

Enter your first name

Enter your last name

Enter your postcode

Date of birth

Day Month Year

Sex (optional)

Sex

[Why do we ask for this information](#)

Continue

Create your Patient Access account
Already have an account? [Sign in to Patient Access](#)

Enter your personal details

Minnie

Mouse

BT817AY

Date of birth

01 Jan 1990

Sex (optional)

Female

[Why do we ask for this information](#)


Continue

Enter your email address and password (**Passwords must be 12 characters long and contain an uppercase, special character and a number**)

Create your Patient Access account

Already have an account? [Sign in to Patient Access](#)

[< Back](#) **Enter account details**

Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used.

- I accept the [Terms and Conditions](#)
- Receive news and marketing communications from Patient Access.

[Create account](#)

You must accept the Terms & Conditions and then select if you want any marketing information. Click create account.

Create your Patient Access account

Already have an account? [Sign in to Patient Access](#)

[< Back](#) **Enter account details**

Wrhctest@hotmail.com

●●●●●●●●●●



One of the following symbols must be used: *!#\$%
£.-?@_|^~:


Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used.




- I accept the [Terms and Conditions](#)
- Receive news and marketing communications from Patient Access.

Create account

- If you don't follow the correct password mix it will show you the error in red.
- You may be required to do a verification like the one below when you click create account.

Select all squares with
motorcycles
If there are none, click skip



   [SKIP](#)

Receive news and marketing communications from Patient Access.

Create account

- You will then need to provide your mobile number.(UK only accepted)

Keeping you secure

Please provide your mobile number

A valid mobile number is required to verify your identity to help keep your account secure.

If you ever forget your password you will also need a valid mobile number and email address to reset it.

Mobile number

UK mobile number is required.

[Continue](#)

[Skip for now](#)

- You will then have an email verification sent to your email

Check your email inbox now

Email address verification

We've sent you a verification link to your email address [redacted]. Please check your email inbox and verify your email address before 03 Apr 2026.

[Skip for now](#)

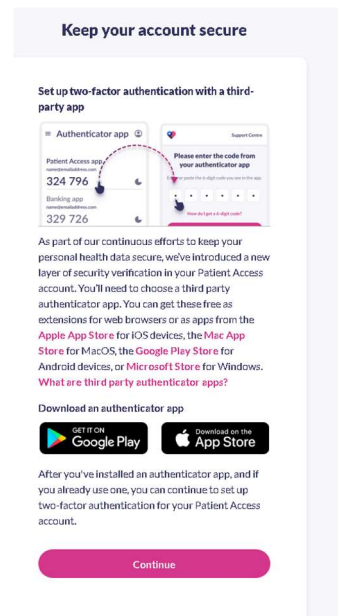
[Resend verification email](#)

- Open your email and click verify your email address
- Once you click the verify email address it will load a screen to confirm you have verified your email correctly

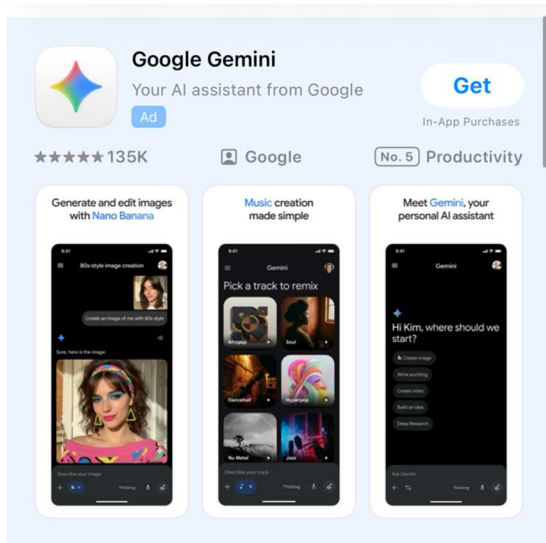
-If you then return to <https://www.patientaccess.comwebsite> and select Sign in



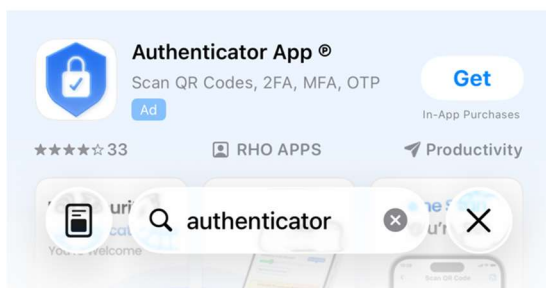
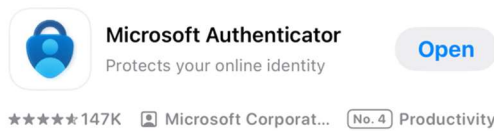
You will then be prompted to download an authenticator app for either Android or Apple



Clicking on the relevant link will load the Play or App Store.



Select an Authenticator App from the App/Play Store – Microsoft authenticator is recommended but others such as Google Authenticator is ok to use as well.





- Once you have registered the Authenticator App, Click the + at the top right hand side.




- Select the Other (Google, Facebook, Etc) Option

WHAT KIND OF ACCOUNT ARE YOU ADDING?

 Personal account >

 Work or school account >


 Other (Google, Facebook, etc.) >

You will then be able to either scan the QR code to automatically add the account or select the enter code manually.

Set up an authenticator app

Either scan the QR code

1. Open your third-party authenticator app.
2. Use your authenticator app to scan the QR code below.



Or enter this code

VV3S3S2PTTAGZSFXWHHEP6LWGLWZ15
Z3

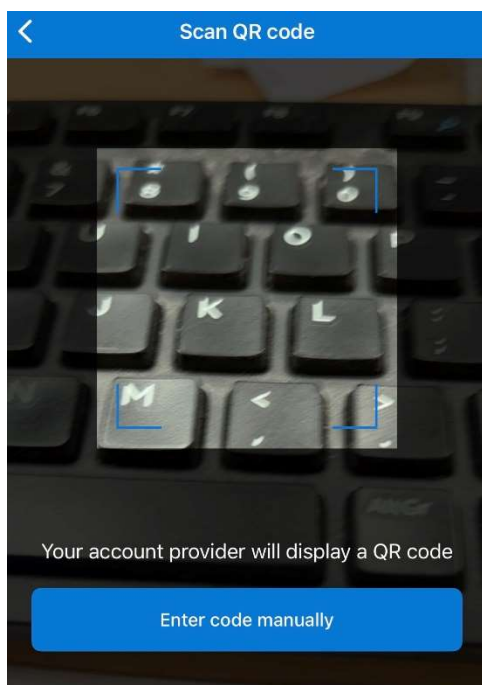
[How to enter this code](#)

[What are third party authenticator apps?](#)

Next

[Having trouble?](#)

Here is what the QR code and manual code look like. If entering manually then you can name the code access, if you scan the code it will automatically name it Patient Access.





Patient Access

655 345 29



Authenticator



Verified IDs

- You will then be asked for a 6 digit code from the authenticator app (these codes refresh every 30 seconds so it will be different every time)

Confirm the authenticator works



Enter or paste the 6-digit code you see in your authenticator app.

[Where do I find the 6-digit code?](#)

Verify

[Having trouble?](#)

- You will then get the following

Two-factor authentication is on

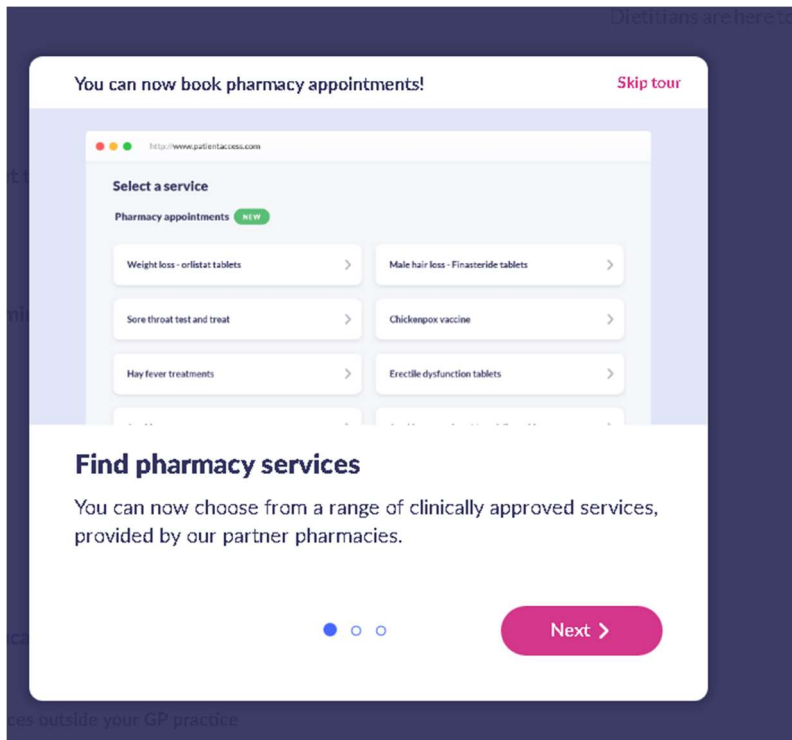


From now on each time you sign in to your Patient Access account, you'll also be asked for a verification code from your authenticator app.

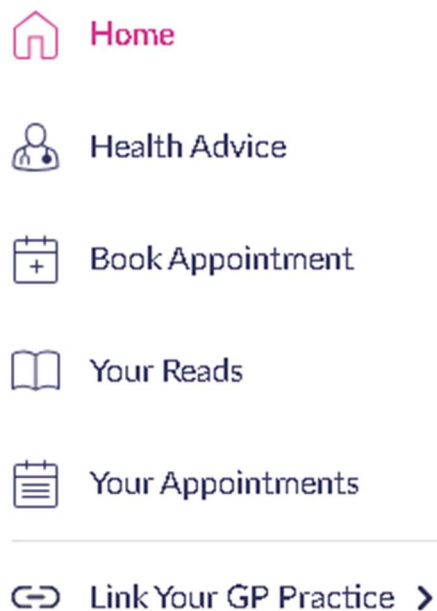
Done

-Click done

-You can tour the features or skip Tour



- On the left hand side you will see the option to link your GP Practice



-
- Once you click Link Your GP Practice you will see the option to Continue with registration letter, Select this option (**This will be the registration details provided by WRHC**)

[< Back](#)

Link your GP practice

Start using your GP practice's online services by linking your GP practice to your Patient Access account. You can choose one of the following options:

Link with registration letter

If you have recently received a registration letter from your GP practice, you can use it to link your GP practice to your Patient Access account.

[More about registration letters](#)

[Continue with registration letter](#)

Link with NHS login

If your GP practice is in England and you have an NHS login, you can use it to link your GP practice to your Patient Access account. You can also use this option to create your NHS login.

[More about NHS login](#)

 [Continue to NHS login](#)

Don't have a registration letter or NHS login?

You can contact your GP practice and ask for a registration letter or you can use the Continue with NHS login button above to create your NHS login.

If you don't want to link your GP practice now, you can [continue to Patient Access](#). You'll be able to return to this page to link your GP practice at any time.

- These details are unique to each user.

[< Back](#)

Use a registration letter to link your GP practice

Please enter the following details from your registration letter to link your GP practice to your Patient Access account:

Linkage key or Passphrase or PIN

wMg2mEhZUBRv

ODS Code or Practice ID

Z00616

Account ID or Access ID

1001009838

[Confirm details](#)

If you don't have a registration letter, you can find other options to link your GP practice [here](#).

- You will then be asked to confirm your Surname and Date of birth.



[< Back](#)

Your personal details

Please confirm the personal details held by your practice.

Last name

Date of birth

Date is incorrect, please check.

[Link account](#)

- If these are correct Click the Link Account button
- You will now be taken back to the home page where you can now select Repeat Medication

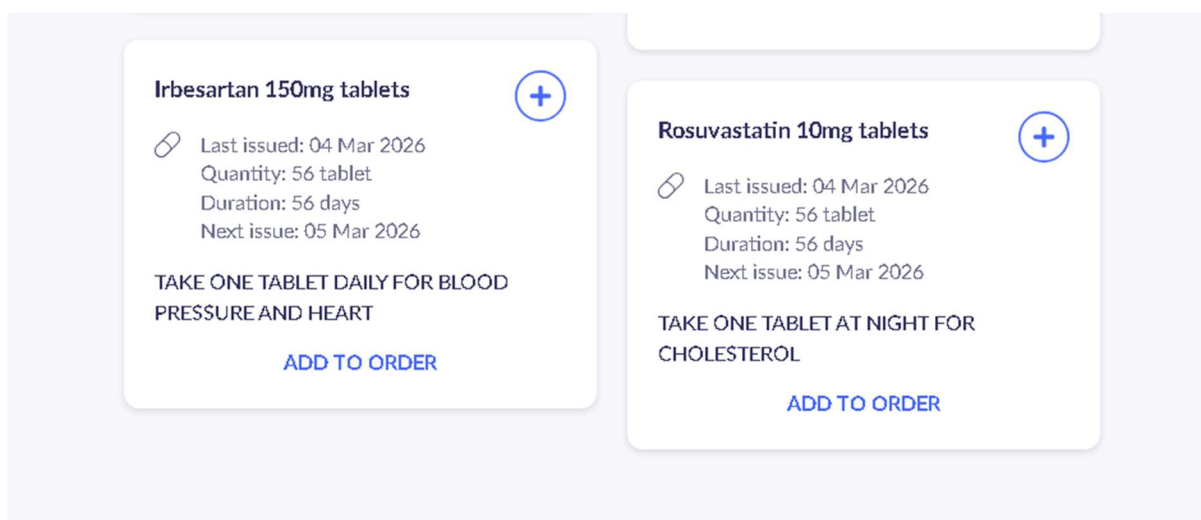


- Home
- Health Advice
- Book Appointment
- Your Reads
- Repeat Medication**
- Messages
- Your Appointments

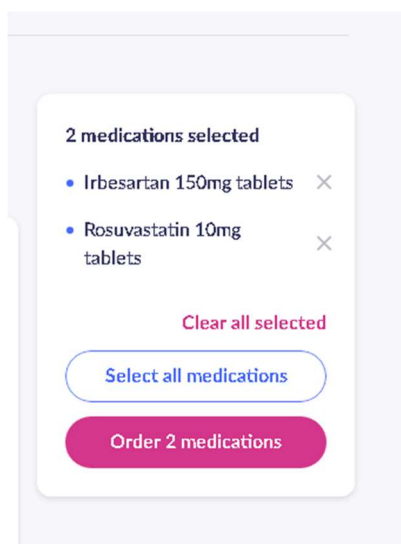
- If you click this it will load your medication

-You can either select Your Medication or New medication order button.

- To request your medications select the ADD TO ORDER OPTION or the + Icon



The medication will then appear on the right hand side of the screen



- When you have added your medication click the Order 2 medications (if you need all your medication repeated you can Select all medications).

